

Longview Safety City Teacher Resource Guide 9-1-1 Familiarization



Educating children and families about safety in a creative, fun, interactive environment, to reduce the number of preventable injuries.

Longview Safety City
315 W Cotton St.
Longview, TX 75602
903-237-1119
www.LongviewSafetyCity.com

Calling 9-1-1

Not that many years ago, there was a separate telephone number for each type of emergency agency. For a fire, you called the fire department number. For a crime, you called the police. For a medical situation, you phoned the ambulance or doctor.

In 1968, 911 was established as a central number for all types of emergencies. An emergency dispatch operator quickly takes information from the caller and puts the caller in direct contact with whatever emergency personnel are needed, making the response time quicker.



WHEN to call 9-1-1

- 9-1-1 is the number to call when you need help in an emergency!
- An **emergency** is when something happens and you need the police, firemen, or an ambulance. For example, if you see your neighbor's house on fire, that's an emergency! If someone falls down and is badly hurt, that's an emergency, too! But, if your cat is stuck in a tree, that's not an emergency.
- 9-1-1 is not the number to use if you just need help from an adult or for pets. You should never call 9-1-1 as a joke.

HOW to call 9-1-1

- **Pick up the phone** and listen for a dial tone.
- Push the “**9**” button, push the “**1**” button, and then push the “**1**” button again.
- Press the “**send**” button after 9-1-1 if on a cell phone.
- **Wait** for the 9-1-1 operator to answer the phone.

9-1-1 operators can answer calls from the Deaf or Hard of Hearing, in Spanish, in Chinese, in French and hundreds of other languages! 9-1-1 operators are ready to answer calls from anyone who needs help.

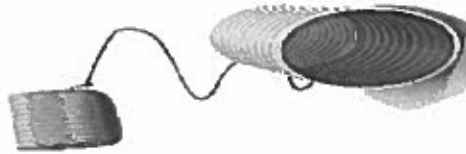
WHAT to do when 9-1-1 answers

- Remember to **stay calm** and **speak slowly**.
- Tell the 9-1-1 operator **what's wrong** (what the emergency is) and **where** you need help.
- Speak **loud and clear** when the 9-1-1 operator asks you questions.
Do not nod your head – say “yes” and “no” out loud.
- **Stay on the phone** until the 9-1-1 operator tells you to hang up.

WHEN you should NOT call 9-1-1

- When there is no emergency
- For animals
- As a game or prank
- For a joke
- To practice

Emergency 9-1-1 Activity and Journal Assignment



Materials Needed:

- two paper or plastic cups per child
- some string
- 2 paper clips per child
- sharpened pencil for poking holes

Instructions:

- 1 With the pencil, carefully poke a small hole in the bottom of each cup.
- 2 Tie the paper clip to one end of the string.
- 3 Thread the other end of the string through the hole in the bottom of one of the cups. Be sure to thread it from the inside of the cup to the outside. The paperclip will keep the string from going all the way through the hole.
- 4 Then thread the string through the hole in the second cup, but this time do it from the outside of the cup to the inside.
- 5 Tie the second paper clip to the other end of the string. The paper clip should be inside the cup, just like the first paper clip.
- 6 Then, pull the cups so that the string is tight and have one person talk into the cup while the other person holds the cup to their ear.

Now it is time for the activity:

- Have each student think about an emergency, either real or make-believe, that would cause them to call 9-1-1.
- One child acts as the 911 operator, saying "9-1-1, what is your emergency?"
- The second child states their emergency, remaining calm.
- The 9-1-1 operator then asks for the name, address and location of the caller and asks them to stay on the line.
- The caller responds to the questions asked.
- Switch roles when the students feel their call is complete.

Journal

Have the students draw a picture and write a story, real or make-believe, about a time when 9-1-1 was called or could have been called. Allow students to read their stories to the class if they would like to.

911 Word Search

U B O T S D E C P I A N H F I
S T S X R L N U Z M W A E W C
F E B S B U Y D B Q K M L I C
O M Q U E Y H U K L T E P H N
T E O T F R L F S C I R V R F
S R N O E A D I Z S B I H W D
T G P A N L C D C V B F N V E
A E S C M K E I A A K G T H Y
W N E I K E D P S M O K E F H
P C A H V E C Z H O R W B S B
I Y W Z M N N Y G O P T B Q K
R O T A R E P O V Q N O W Y C
H O R N S P J W O V W E L V V
L A P O L I C E M A N A K T G
P E R I F J L M T Y O S F G C

ADDRESS
FIRE
HURT
PARAMEDICS
SMOKE

AMBULANCE
FIREMAN
NAME
POLICEMAN
TELEPHONE

EMERGENCY
HELP
OPERATOR
SICK
TROUBLE



Help is on the way

